



## Geos Sustainable Surfaces Residential 10-year Warranty

Geos warrants through the fabricator to the original owners of installed Eos products for a period of ten (10) years from the date of installation that the Eos material will be free from manufacturing defects. If a manufacturing defect occurs during the warranty period, Eos will, at its option, replace the defective Geos products at no cost to the end user. The fabricator of the countertops reserves the right to repair the defect in a workmanlike manner should they judge that the material is repairable.

### **What this Limited Warranty Covers**

- Geos obligation under the 10-year warranty covers only the provision of replacement material for the failed product.
- This limited warranty covers Geos solid surfaces that have been permanently installed in your residence.
- This limited warranty covers products that have been maintained according to the Geos surfaces care and maintenance guide provided free of charge at the time of installation, or upon request, by the Geos installer or by Geos.

### **What this Limited Warranty DOES NOT Cover**

- This limited warranty does not cover thermal shock, chemical abuse or defects by fabrication, misuse or improper fabrication.
- This limited warranty does not cover any additional or supplemental repairs or modifications, such as tile or wall surface modifications, that may be necessary to repair or replace the Geos product covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.
- This limited warranty does not cover products that have not been paid for in full.
- This limited warranty does not cover uses for products exposed to outside weather and climate conditions, abnormal use or conditions, or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat or uneven exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, and damage from improper care and maintenance.
- Geos is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism or accidents.
- This limited warranty does not cover color variances.

### **Warranty Registration**

To register for this limited warranty, you or the Geos Authorized Installer must fill out the warranty registration card or call or write Geos at the phone number or address below to obtain a registration form. Or you may register online at <http://eos-surfaces.com/residential/warranty/>

### **To Obtain Service Under this Warranty**

To obtain the best service under this limited warranty, contact the source from whom you purchased Geos. For more information about this warranty, please contact Geos directly by writing or calling:

#### **Eos Surfaces**

P.O. Box 4146  
Portsmouth, VA 23701  
Attn: Warranty Department  
800-719-3671

*In order to obtain service under this limited warranty, you must permit your Geos Authorized Installer or Geos authorized agents to inspect your Eos product at your residence. Also, you must reasonably cooperate with your installer and Eos' agents in the efforts to service this limited warranty.*

*Except as provided in this limited warranty, Geos shall not be liable in either tort or contract for any loss of direct, consequential or incidental damages arising out of the use or inability to use the product in residential applications covered by this warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.*

*Geos makes no other warranty, representation or guarantee, express or implied, with respect to its products, except as expressly stated herein. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you.*

*This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from province to province.*