



Natural Stone Waiver and Warranty

Job Name:

Job Number:

Natural Stone countertops, Marble, Granite, Limestone and any quarried materials are products of nature. These surfaces will enhance any kitchen or bath design with unique characteristics that can only be found in natural stone. As a natural product, there are some qualities of the material, fabrication, and installation that must be understood by the homeowner:

1. As a Natural Stone product, please understand that natural stone will contain naturally occurring imperfections. These imperfections will include color and shade variations, geological flaws, irregular markings, voids, pits, veins, fissures, cracks, lines or minor separations. It is a standard practice by the manufacturer to fill the largest voids and separations by one or more of the following methods. (Waxing, filling with epoxy and /or reinforcing with non stone products.)
2. Natural stone countertops usually require seams. Slab sizes have no relationship to seam placement. The location and quantity of seams are determined by the fabricator taking into consideration slab sizes, types of stone, sink and cook top, project design and job site access. Seam placement is at the sole discretion of UGS Inc.
3. All natural stone countertops have varying levels of hardness, weight, and tensile strength associated with the product. As such, we recommend that unsupported spans be kept to a minimum as per generally accepted standards for each species. Unsupported spans risk cracking and even breaking if heavy weight or forces are applied to them. UGS Inc. will not be responsible for cracking or breakage that occurs after installation due to the settling of the subsurface and/or improper construction or application of heavy weight and/or force over unsupported spans of countertops.
4. Natural stone countertops are sealed at the time of fabrication in order to help reduce the natural porosity of the stone. Countertops will be susceptible to staining. UGS Inc. will not be responsible for any stains that may occur in your natural stone countertops. Simple maintenance using Stone Cleaners along with Stone Sealer should greatly reduce the potential for staining. Please refer to our care instructions that will be mailed to you at time of installation. Understanding the above characteristics of natural stone as a counter surface will help you enjoy the qualities that can only be realized with natural stone. this is understood and accepted.

ALL MATERIAL IS GUARANTEED TO BE AS SPECIFIED. ALL WORK WILL BE COMPLETED IN A WORKMAN LIKE MANNER ACCORDING TO STANDARD PRACTICES. ULTIMATE GRANITE SURFACES, INC. OFFERS WARRANTY AGAINST WORKMANSHIP FOR ONE YEAR FROM DATE OF PURCHASE PROVIDED THE CUSTOMER FOLLOWS THE INSTRUCTIONS FOR THE CARE PRODUCTS AS SPECIFIED IN THE CARE GUIDE. THIS WARRANTY IS EXTENDED TO THE ORIGINAL OWNER ONLY. ULTIMATE GRANITE SURFACES, INC. WILL REPAIR OR REPLACE THE PRODUCT SHOULD A MATERIAL NOT BE WITHIN M.I.A (MARBLE INSTITUTE OF AMERICA) STANDARDS. THE REPAIR OR REPLACEMENT IS GUARANTEED FOR THE REMAINDER OF THE ORIGINAL WARRANTY. THE WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACCIDENT, MISUSE (I.E. STAINING), OR FAILURE TO FOLLOW THE CARE GUIDE. THIS WARRANTY EXCLUDES ALL CONSEQUENTIAL DAMAGES OF ANY TYPE.

Signed _____ Date _____

Print name _____

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