

Slab Viewing Procedures

Customer will select material color from samples at your showroom.

1. Please call for Appointment

This is to allow time to work directly with a salesperson one-on-one, to view the chosen stone color, and to approve the slab.

Please encourage customers to bring a cabinet door sample, floor sample or wall color to make the selection process easier.

2. For quality control our material is ordered in slabs that are sequentially numbered from the quarry in lot number. All slabs in the same lot number will look alike, this is to keep the moving of 1000+ pound slabs to a minimum and avoid breakage.

3. On a one slab job, if you do not like or have an issue with the 1st slab viewed, we will show a second slab if needed and the customer will be asked for their approval of the 1st and 2nd slab.

4. Color Variation between showroom samples and the actual full slab should be expected. This is why we encourage customers to visit and approve the full slab in person.

5. A rendering is a digital image of a project created by using photographs of the selected slabs. In most cases a rendering is not necessary because we take great care in matching flow pattern and the overall look of each project. If a customer does insist on having a rendering done, there will be a charge of \$150 per slab.

